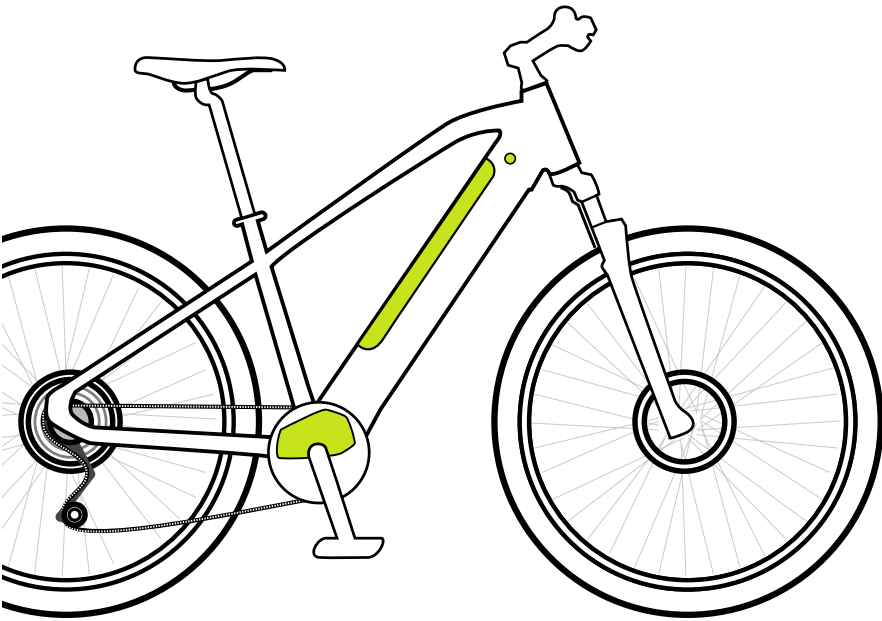


ecobike



ELECTRIC BIKE

# **USER MANUAL**

# EU Declaration of conformity

Wrocław, Poland 1.01.2022

The manufacturer EcoBike Sp. z o.o., Osiniecka 108, 54-530 Wrocław, Poland hereby declares that the object of declaration conforms to the EU directives and standards listed below. Technical documentation is available directly under the manufacturer's address.

## OBJECT OF DECLARATION

### Electric bicycles ECOBIKE

Year of manufacture 2022 / 2023

EAN	Model name	EAN	Model name
5903317863359	Basic Black	5903317865933	RX 500 19
5903317865216	Basic Nexus White	5903317865940	RX 500 21
5903317865223	Basic Nexus Blue	5903317862482	SX3
5903317864752	D1 Trekking	5903317862499	SX4
5903317864769	D2 City Menthol	5903317862505	SX5
5903317864776	D2 City Black	5903317865612	SX 300 18 Sandstorm
5903317865247	Even Black	5903317865629	SX 300 20 Cool Gray
5903317865230	Even White	5903317865162	Traffic 26 Beige
5903317865254	Even Ocean Blue	5903317863311	Traffic 26 Navy Blue
5903317863496	Forest	5903317865148	Traffic 28 Mint
5903317863472	Urban	5903317860761	Traffic 28 White
5903317865179	LX 19	5903317860846	Traffic 28 Black
5903317865186	LX 21	5903317865155	Traffic 28 Blue
5903317865292	LX 300	5903317861836	Traffic 28 M Black
5903317865476	LX 500 17 Mint	5903317865278	X-City 19 Coffee
5903317865469	LX 500 19 Palm Blue	5903317865261	X-City 17 Cappuccino
5903317865193	MX 20	5903317861836	X-Cross M
5903317865209	MX 23	5903317861843	X-Cross L White
5903317865308	MX 300	5903317861850	X-Cross L Black
5903317865483	MX 500	5903317863502	Cargo
5903317865285	Rhino		

## CONFORMITY WITH EU DIRECTIVES AND STANDARDS

2006/42/WE	Machinery
2014/30/UE	Electromagnetic compatibility
2014/35/UE	Low voltage
2011/65/UE	Restriction of the use of certain hazardous substances in electrical and electronic equipment (RoHS)
2001/95/WE	General product safety

PN EN 15194:2018 Cycles - Electrically power assisted cycles - EPAC Bicycles

PN EN  
ISO 4210-2:2015 Cycles — Safety requirements for bicycles — Part 2: Requirements for city and trekking, young adult, mountain and racing bicycles



## Introduction

Thank you for purchasing Ecobike product. We have designed and manufactured our e-bikes in compliance with the highest international standards. We want to ensure that riding your bike is enjoyable and helps improve your health and well-being.

Before riding your bicycle, please carefully read the user's manual. It contains important information related to safety, handling and service.

## Important notice



Correct usage of the bike and its electrical motor helps extend the battery's lifespan and range, ensuring your safety during the ride. In case of a malfunction, please immediately consult an authorised service.

Any attempt to repair or modify the bike may void the warranty and/or make your e-bike unsafe to ride. Therefore, bicycle repairs should exclusively be carried out by authorised repair personnel.

Misuse of the bike may be dangerous and lead to harm or even death. If you are unsure whether your bike model matches the terrain that you would like to traverse (whether it be a mountain trek, city riding, or other), please ask the seller whether the specific model is appropriate for you.

The e-bike contains electric parts deemed environmentally hazardous by the law regulations. The product must therefore be appropriately disposed. Placing electric waste in a domestic trash bin potentially harms the environment and is prohibited by law under fines.

## Safety rules

- We recommend using a bicycle helmet that meets safety requirements and standards
- You shall always follow the road traffic and vehicle usage regulations. The relevant law in Poland is the Traffic Code (Kodeks Drogowy).
- Please remain attentive during the ride, particularly under heavy traffic
- Only one person should ride the bike at any time. An exception to this rule is travelling with a child in a certified bike seat. Make sure that the total weight of the rider and the child is within the bike's maximum load
- Never ride a bike under the influence of alcohol and/or other intoxicating substances!
- Make sure you are visible on the road. The bike should be equipped with front and rear lights or reflectors. Reflectors (or reflective strips) should also be placed on both the front and rear wheels
- Be careful when riding on wet or slippery surfaces, such as after the rain. Under such conditions, the braking distance is significantly extended
- Avoid braking suddenly
- Grip the handlebars with both hands during the ride
- Do not grab hold cars or other vehicles
- If your clothing has hanging parts or is otherwise loose, make sure that it will not come in contact with any moving parts of the bike (the chain, the wheels or the crankset)
- We suggest repairing and maintaining in dedicated bike repair shops. Performing a regular service of your bike will ensure your safety and prolong the bike's lifespan
- Do not repair the electric parts of the bike yourself. Bring it to an authorised service provider instead
- Always use a soft, non-abrasive cloth to wipe your bike. Heavily soiled areas may be cleaned with a mild detergent
- To comply with Polish Traffic Law, when you use your bicycle on public roads, the bike has to be equipped with the following accessories: front and rear lights or reflectors, a bell, and reflectors on both pedals and wheels' spokes

## Information for parents and guardians

Parents or legal guardians are responsible for the safety and correct road behaviour of their children. Instruct the children regarding the correct use of the bike before they mount it. In particular, the parents are obliged to do the following:

- Acquaint themselves with the user's manual and instruct the child regarding the bike's basic operating principles and safety features
- Confirm that during the ride the child correctly wears a strapped bicycle helmet and understands all the safety rules
- Pay special attention to safety when carrying the child in a bike seat

## Correct use and storage

- We designed Ecobike bicycles for recreational use. Therefore, they are intended for neither professional sports nor extreme circumstances such as downhill riding, hazardous terrain, etc.
- The maximum load of the bike is 120 kg. For Ecobike Cargo model, the maximum load is 155 kg. Do not exceed the carrying capacity of the bicycle
- Store both the bicycle and the battery in a dry place where the temperature does not drop below 0 °C (32 °F). Do not expose the bike or the battery to excessive humidity
- Store the bicycle away from corrosive chemicals (pesticides, acids, solvents, etc.) and salty liquids
- Do not ride the bike under heavy weather conditions. Heavy rain may damage the motor or the battery.

## Preparing your bike for the first ride

Unpack your bike and accessories from the cardboard container. Pay special care while unpacking to not scratch the bike frame or damage any transmission cables.

Authorised dealers are obliged to prepare your bike for the first ride in their shop. The dealer must enter the service details into the user's manual, under the section Warranty Card.

### Important note:

Some of the components may have been disassembled before packaging to facilitate transport.

## Before the ride

Before each ride, inspect the technical condition of your bike. Most importantly, you should check the following:

- Tire pressure is within limits - tire manufacturers include the required pressure information on the side of the tire
- Tires' condition is good - check that there are no deformations or cracks and that the tires are well aligned to the rim and do not bulge out
- The wheels are attached firmly to the bike
- The handlebar and its stem are aligned, and do not feel loose or turn on their own
- The seat is fixed firmly to the frame and does not rotate or sag under the rider's weight
- Both the front and rear lights are working correctly
- The bell is in working condition
- If your bike has V-brakes, check that the safety groove on the side of the wheel rim is clearly visible. If it is not, the rim must be replaced
- Both the front and rear brakes are working correct

## Cleaning and maintenance

### Important:

Bike components under maintenance must be clean and dry!

### BEARINGS

Apply a sufficient amount of lubricant to the races of the bearing. The lubricant should fill all gaps in the bearing. Too much grease is damaging to ball bearings and will result in them overheating.

<b>Lubricant type</b>	Solid grease
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<b>Every 6 months</b>	Front and back wheel hubs
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<b>Every 12 months</b>	Steering bearings
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### BRAKES AND SHIFTERS

<b>Lubricant type</b>	Machine oil
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<b>Co 6 miesięcy</b>	Brake levers Brake clamps Brake cables Shifter cables
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### SUSPENSION

The dampers requires specialised grease. Do not use lubricants containing lithium, as they may damage external parts of the bicycle. For more advanced repairs such as disassembling the forks or suspension dampers, consult a bicycle repairs shop.



Locations and contact information of Ecobike authorised dealers and service providers can be found on [www.ecobike.pl](http://www.ecobike.pl) ("Store locator" tab).

## Wheels

A correctly adjusted wheel should rotate freely and smoothly, without seizing, wobbling or loosening the axle. If the hub is loose, it must be adjusted using specialised equipment. In this case, we recommend bringing your bicycle to an authorised repair shop.

## Tires

Follow the manufacturer's instructions regarding tire pressure. The pressure limits are usually printed on the side of the tire. The tire should be oriented such that arrow markings on its side indicate the direction of the wheel rotation. The tires should be free of cracks, bulges, and deformations and they should tightly fit the wheel rim. If the tire shows signs of damage or any defects, bring your bicycle to repair and replace the tire.

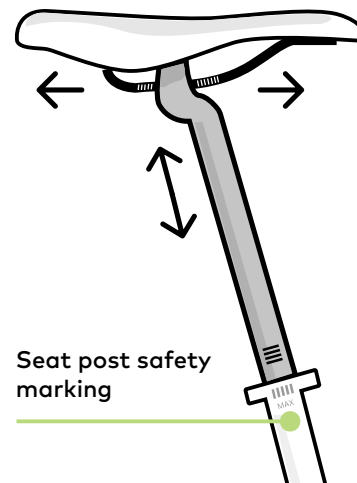
**Important note:** Inaccuracy of 1-2 mm in wheel axis alignment is allowed due to manufacturing process.

## Rims and spokes

Before every ride, check that the wheels are centered and the rims are not damaged. Scratches or cracks may appear during the ride, in particular after a fall or any accidents. A damaged rim poses serious safety risk and may lead to an injury or even a lethal accident. In case you see any damage in the rim, bring your bicycle to a repair station.

The spokes of the wheel should be evenly tensioned. Loose spokes may break or result in radial or axial loads on the axle. This shortens the rims' and hubs' lifespan, as well as reduces braking efficiency. Defects must be removed in a repair shop. Spokes in e-bikes with a hub-mounted motor are under heavier load and may loosen under stress when riding on rough terrain. Therefore, we recommend controlling the tensioning the spokes at least every 3 months.

## Seat

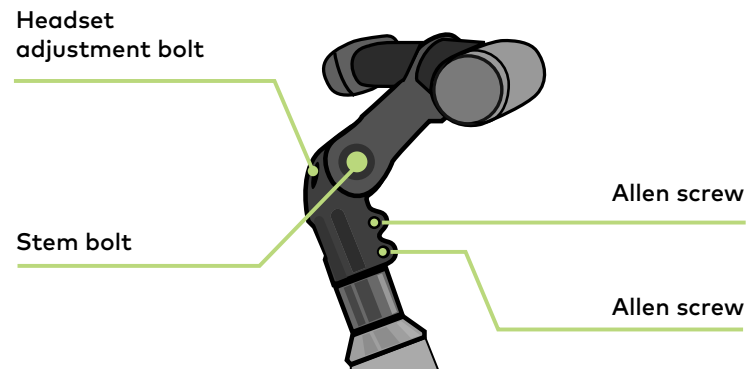


Adjust the seat post to the desired height and clamp it tightly. The seat pin should be inserted into the frame so that the safety marking on the pin is hidden. If you can see the marking, there is a risk of the seat pin breaking during the ride. Such an accident may also break the frame under the seat.

Additional alignment of the saddle may be achieved by shifting it back and forth on its rails underneath. Do not adjust the saddle beyond the markings on the rails.

## Handlebar

The handlebar should be adjusted for the user's comfort and the headset correctly tightened. To remove rotational play in an aheadstem, loosen the clamping Allen bolts on the side of the stem. Adjust the steering, and then tighten the ahead cap bolt at the top of the stem. Finally, clamp the Allen bolts back.



## Pedals

Pedals must stay correctly fixed to the crankset. An incorrect setup may damage the threading of the pedals and the crank.

The right pedal's shaft has a right-handed mounting thread and is labelled with "R". Left pedal's shaft is threaded left-handed and is labelled "L" or marked with stripes.



## Shifters

An electric bike, depending on its model, may be equipped with various types of gear shifting systems. These can be internal or external gear shifters. Adjusting the gears requires specialized knowledge, and we recommend doing it at a bike service shop.

## Chain

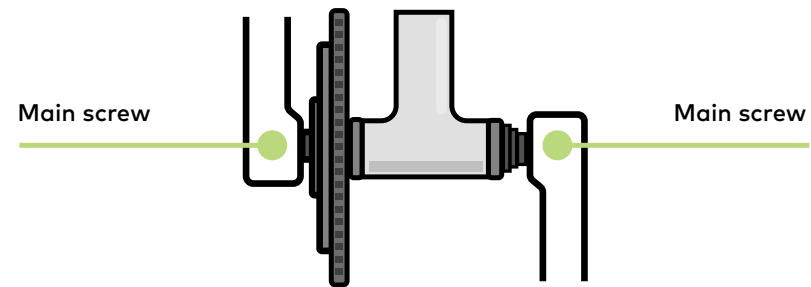
Depending on the frequency and intensity of use, the chain may wear down and stretch. This may result in damage to the sprockets or further wear down the chain itself. On the other hand, tightening the chain too hard may cause it less durable and increase the effort required to ride the bike.

In electric bikes with a mid-motor, the chain is under a heavier load and so more susceptible to stretching than in hub-mounted motors. Assessing the wear of the chain and related adjustments should ideally be done by professional service.

The chain should be regularly cleaned of dirt (sand, mud, etc.) and lubricated with special chain grease.

## Crankset

A crankset with cranks bolted directly to its axle requires systematic check-ups. Cups inside the crank mechanism are used to gauge play in the crankset. The crank is adjusted by tightening the side screws with an Allen wrench. Riding the bike with a loose crank may damage the crank's internal mechanics.



## Disc brakes

Hydraulic and mechanical brakes do not require intensive maintenance and do not cause wear on the rim during use. Please pay special attention to the distance between the brake pads and the rotor. If the brake pads are rubbing against the rotor, go to a bike service shop for adjustment.

Hydraulic brakes' lines and their coupling must be periodically checked for leaks with the lever closed. Report a leak in a hydraulic brake system immediately to a bicycle service. Leaky breaks may suddenly stop working. If your bike has hydraulic brakes, remember that the brake levers on the handlebar are reversed. The right lever activates the rear brake, whereas the left handle activates the front brake.

In bikes equipped with V-brakes, inspect regularly the wear of the brake pads and the condition of the rim.

## Motor

An electric bike can be equipped with a central motor or a motor in the front/rear hub. During uphill riding, a natural phenomenon is a decrease in speed. Depending on the degree of incline of the bike and the user's pedaling force, the motor will minimize the overload, allowing the user to achieve a speed proportional to the ride conditions.

### MAINTENANCE TIPS

- Regularly check the bolts on both sides of the motor hub (for mid-motors - the fastening of the motor to the frame)
- Always make sure that cables are firmly connected to the motor
- Rear wheel hub motors require proper tensioning of the spokes

## Lights

Bike lights are critical for your safety. Bikes that do not come with lights should be fitted with ones before riding on public highways. Riding on public highways without functioning lights that meet safety requirements is against the Traffic Code.

## Bike rack OPTIONAL

Before riding, check that the rack is fixed firmly to your bicycle. Regularly inspect the connecting elements. Do not exceed the maximum load capacity marked on the bike rack.

The rack is not designed for towing a trailer. If you install a child seat on it, please make sure that the total load (including the child and the adult rider) does not exceed the maximum load capacity of the seat and the rack defined by the manufacturer.

## Battery

Ecobike employs high-quality, light lithium-ion batteries. These batteries are environmentally friendly, have a long lifespan and high energy density, operating in a wide range of temperatures.

### BATTERY ASSEMBLY/DISASSEMBLY

To insert or remove the battery, insert the battery key and turn it. The direction of release is indicated as an arrow on the lock. In some battery models, you may additionally have to turn a knob.

### SLEEP MODE

A few minutes after turning off the motor assistance, the battery will enter sleep mode. Smart BMS system inside the battery regulates this behavior. To restart the battery, press a button on its side. Upon the button press, the battery charge status will also be displayed.

### CHARGING THE BATTERY

The battery should be charged at room temperature, on a non-flammable and dry surface, away from heat sources, moisture or flammable materials. Additionally, it should not be covered by anything.

1. Plug the charger cable into the battery charging socket first, and then connect the charger cable to a power outlet. Certain battery models may require pressing the battery status button before charging.
2. The battery has a charging indicator light. If it is red, the battery is charging. The battery is fully charged when the indicator light turns green.
3. After charging is complete, disconnect the cable from the socket first and then disconnect the charger plug from the battery socket.

## For your safety

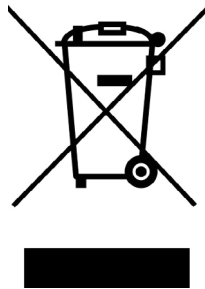


Failure to follow the rules for battery use and storage may damage the battery, which may result in leakage, overheating, explosion or ignition of the battery. Avoid direct contact with the battery liquid and do not inhale its vapors. In the event of the liquid spilling on clothes or skin, rinse with plenty of water. The battery liquid may cause chemical burns. In case of eye contact, immediately wash the affected area thoroughly with plenty of clean water without rubbing your eyes and seek medical attention immediately. Failure to do so may damage your eyesight.

## Electric bicycle and battery disposal rules according to EU regulations

Do not dispose of the electric bike by throwing it away as unsorted waste. There is a separate, free collection service for used electrical and electronic equipment available.

According to EU Directive 2006/66/EC, batteries and accumulators should be sorted after use and stored in specially designed waste containers. Every battery user is legally obliged to dispose of old batteries as per the regulations. A used battery can be returned free of charge to a public waste collection point. Discharge the battery and protect it against short circuits before disposal.



## Instructions for use of the battery and the charger

- If you will have a longer break in riding the e-bike, charge the battery to 80% and store it at room temperature. After about a month, recharge the battery to 80% again
- The operating temperature range for the lithium-ion battery is between -10 °C to +40 °C (14 °F to 104 °F). The air humidity should range between 20% and 65%
- Store the battery at room temperature
- Do not charge the battery in areas where there is a gas explosion hazard or near corrosive substances
- Never bring the battery near fire or hot objects
- Never strongly shake, hit or throw the battery or charger
- When removed from the bike, store the battery away from children.
- Do not use metal tools to connect the battery for charging, as this may lead to a short circuit, damage the battery or cause an electric shock.
- Do not use batteries with signs of mechanical damage. This may lead to an explosion or an electric shock.
- Do not bend, modify, disassemble, or solder to the battery terminals directly
- Do not install the battery with wet contacts, and do not connect a charger with a wet plug
- Only use the original charger that came with your bicycle. It has suitable parameters for the battery in your specific bike model. Failure to do so may damage the battery and void the warranty
- While charging, keep the charger and the battery away from other objects by at least 20 cm. In particular, this applies to flammable objects



# Warranty Terms and Conditions

## 1. Definitions:

- "Warranty" refers to the rights and obligations arising from these Warranty Terms and the Civil Code of the Republic of Poland,
  - "Warranty Card" is the document containing information about the Product to which these Warranty Terms and Conditions apply,
  - "Product" - refers to an electric bike whose name, model, factory number, battery number, and other necessary information have been specified in the Warranty Card,
  - "Manufacturer" refers to EcoBike Sp. z o.o. (Ltd.), ul. Osiniecka No. 108, 54-530 Wrocław, entered into the Register of Entrepreneurs of the National Court Register kept by the District Court for Wrocław Fabryczna in Wrocław, 6th Commercial Division of the National Court Register under the KRS number: 0000715499, NIP: 8943124748, REGON: 369401457,
  - A "Service Station" is a bicycle workshop authorized by the Manufacturer, the name, address and telephone number of which are provided at the time of each service by the Warrantor or the Manufacturer. Addresses are available on the Manufacturer's website [www.ecobike.pl](http://www.ecobike.pl)
  - "Seller" is the entity that sold the Product. The product's name, model, serial number, battery number and other necessary information are listed on the Warranty Card. The Seller becomes the Warrantor upon sale of the Product.
  - "Warrantor" is the entity, whose action of sale of the Product has resulted in the availability of the product for use.
  - A "Beneficiary" (of the Warranty) meaning a person entitled under the Warranty is the person who purchased the Product from the Seller, as well as each subsequent owner of the Product that has an associated Warranty Card. A Beneficiary has effectively acquired the right to exercise the Warranty,
  - A "Repair" means activities aimed at removing a defect in the Product covered by the Warranty, performed by the Warrantor, Service Station or Manufacturer.
- ## 2. The warranty period for the Product offered by the Warrantor begins at the date of purchase (the date on the original proof of purchase is decisive) and amounts to:
- 24 months, or
  - 12 months after the Product has been purchased by a business that uses the product for profit.
- ## 3. The basis for accepting the claim during the warranty period is a valid and complete Warranty Card together with proof of purchase. A Warranty Card is invalid unless it contains all the following information: the bike model, frame number, battery number, date of sale, and stamp or signature of the Seller.
- ## 4. The Beneficiary is obliged to perform an inspection of the Product after the total distance run is between 70 km and 120 km, at the Seller's premises or any service point chosen by the Buyer. Addresses of Service Points are available on the Manufacturer's website [www.ecobike.pl](http://www.ecobike.pl). The

cost of such inspection shall be paid by the Beneficiary. Failure to inspect the Product results in the loss of the Warranty for mechanical components. The inspection should be confirmed by an appropriate entry in the Warranty Card with a signature and stamp of the service point.

## 5. The Warranty does not cover the following:

- components that are subject to wear through use: tires, brake pads, brake cables, saddle, handlebars grips, wheel centring, pedals, expected wear of the chain, sprockets, and expected wear of battery (determined based on an expert opinion).
  - components that have been damaged by impact or mechanical damage, including a broken derailleur dropout, paint chipped as a result of rough handling of the Product, damaged crank threads, or burnt-out lightbulbs.
  - elements damaged through misalignments, such as steering and hub cones
- ## 6. The Beneficiary loses their right to exercise the Warranty in the following cases:
- using the Product contrary to its intended purpose. This includes bicycle acrobatics and extreme sports
  - damaging the Product mechanically
  - storing the Product in inappropriate way
  - failing to regularly perform the required bike maintenance, including lubrication of mechanical parts of the bike
  - attempting to protect the Product against damage inappropriately or using inappropriate materials.
  - using the Product in ways con-

flicting with the user's manual.

- damaging the Product in an unfortunate event (such as a traffic accident).
  - failing to perform the obligatory inspection of the Product at the start of its life (point 4 of the Warrant Conditions).
  - attempting to repair the bicycle themselves or allowing unauthorised people to perform repairs or maintenance.
- ## 7. The Beneficiary is charged with the following responsibilities:
- ensure the working conditions of the bike and that the necessary alignments are performed when necessary.
  - check for play in the bike's fasteners and remove that play when necessary.
  - check the tire pressure and pump the tires when necessary.
  - to keep the Product clean, in particular the chain, sprockets and other moving parts.
- ## 8. Regarding the battery, the following instructions should be followed:
- After the first use and after the battery has not been in use for a considerable amount of time, it should be drained completely and recharged to the maximum capacity.
  - A drained battery should be recharged within 24 hours.
  - In case the Product will not be used for a considerable amount of time, the battery should be fully charged, removed, and then stored.
  - If the Product is not regularly used, charge the battery once a month.
- ## 9. Product defects or damage encountered during the Warranty period should be reported to

the Warrantor immediately, not later than within 14 days from the date of their appearance. If the defect is not reported to the Warrantor within the specified period, the Beneficiary loses the right to further claims. The product in which a defect has been found should be immediately taken out of use. Its further use is dangerous and may lead to further damage to the Product. The Guarantor is not liable for damages resulting from the use of a defective Product.

10. The need to repair the Product should be reported to the Warrantor, who will assess the extent of the required repairs. The assessment is carried out based on guidelines laid out by the Manufacturer, which are the same for all users of a given Product. The Beneficiary is obliged to deliver the defective Product to the Seller in person or with help of a courier, with the cost and risk of shipment borne by the Beneficiary. Recognition of the warranty claims of the Beneficiary results in reimbursement of the shipping costs incurred by the Beneficiary. Then the Warrantor will reimburse the market costs of delivering the goods to the place indicated by the Warrantor and will cover the cost of returning the Product to the Beneficiary. The Product submitted for consideration should be clean of soil, sand and other dirt.
11. The warranty procedure begins when the Product arrives at the Seller or the Producer or the Service Center designated by the Manufacturer (if the Person entitled under the Warranty is not able to deliver the Product to the Seller). The Warrantor undertakes to perform the warranty service within 14 working days from the date of receipt of the

Product. If the defect requires a longer diagnosis or a transfer of the Product or its part to the Manufacturer, the Warrantor reserves the right to extend the above-mentioned period of 14 days by the time necessary to consider the complaint. The beneficiary will be notified of the necessity to extend the deadline by the Warrantor before the end of the 14th day, counted from the date of delivery of the Product to the Service Center.

12. The Warranty covers a free-of-charge removal of the defect by repairing physical defects of the components, as well as design, assembly or material defects revealed in the course of normal use. If the necessary repairs are impossible, the Warranty covers the replacement of the faulty component with a component free from defects.
13. The warranty covers the entire Product as well as its parts, except in cases listed in points 5 and 6 of the Warranty Conditions. The warranty period is extended by the period of Product malfunction. The same applies when only a particular part is repaired.
14. The obligation to deliver the Product to the Beneficiary after its repair rests with the Warrantor. The exact date (by specifying the date and time) for the delivery of the Product by the Warrantor will be agreed upon jointly by the Beneficiary and the Warrantor. The Beneficiary must collect the Product in which the defects covered by the Warranty have been removed in the agreed time frame. Otherwise, the Beneficiary shall bear the costs of re-delivery of the Product by the Warrantor.

15. In the event of an unfounded warranty claim, all costs related to its consideration shall be paid by the Beneficiary. In particular, the Beneficiary will cover the costs of transport, the cost of travel and working time of service technicians according to the Warrantor's rates, material costs, rental of the service equipment, as well as the cost of business trips according to the applicable rates, including accommodation costs of service employees. The Beneficiary will settle the above-mentioned costs based on a VAT invoice. If applicable, the service costs also include the distance travelled, travel time and working time of the technician. In addition, the Beneficiary, if the claim is unfounded, will also cover further costs incurred by the Warrantor to consider the complaint, such as costs of an expert consultation.
16. To the extent permitted by law, the Warrantor and the Manufacturer are not liable for loss or damage, for loss of any benefits, loss of use of the Product, loss of Product functionality, loss of potential contracts, loss of potential transactions, loss of revenues or anticipated savings, increased costs or expenses, and for any other indirect, resultant or special loss or damage.
17. In the case of a legal dispute arising from the Warranty, Polish law applies exclusively.
18. Disputes between the parties that may be contractually bound by sales or other contracts to which these Warranty Conditions would apply will be resolved solely by the court of law local to the Warrantor or the Manufacturer.

19. In the case of non-compliance of the sold item with the contract, the buyer is entitled to legal protection measures on the part of and at the expense of the seller, as referred to, among others, in the Act of May 30, 2014 on Consumer Rights (Journal of Laws of 2020, item 287, as amended) and the Civil Code of April 23, 1964 (Journal of Laws of 2022, item 1360, as amended).
20. The Warranty does not exclude, limit or suspend the application of rights under the provisions on non-compliance of the sold item with the contract. The Beneficiary may exercise their rights due to non-compliance of the sold Product with the contract independently of the rights arising from the warranty.



# WARRANTY CARD

Bicycle model

Frame number

Battery number

Motor number

Date of purchase

Stamp and signature of the Seller

Results of the First Inspection (between 70-120 km)

## Repairs log

Date of request	Service Point stamp and signature
Date of repair	
Description of the repairs / maintenance performed	

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Date of request	Service Point stamp and signature
Date of repair	
Description of the repairs / maintenance performed	

Date of request	Service Point stamp and signature
Date of repair	
Description of the repairs / maintenance performed	

Date of request	Service Point stamp and signature
Date of repair	
Description of the repairs / maintenance performed	

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Date of request	Service Point stamp and signature
Date of repair	
Description of the repairs / maintenance performed	

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Date of request	Service Point stamp and signature
Date of repair	
Description of the repairs / maintenance performed	



## EcoBike Sp. z o.o.

### HEADQUARTERS & FACTORY

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### COMPANY DATA

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